

Delivery Team Member

Take your career to the next level

Now offering 6 different tiers of employment.



Delivery Team POSITIONS

Tier 1 - Delivery Specialist

\$20 per hour

BONUS - \$1 more per hour if Specialist possesses DOT Medical Certification.

Qualifications:

Specialist is proficient in standard deliveries and understands company operations.

- Specialist has satisfactory attendance
- Specialist understands standard delivery operations

Tier 2 - Delivery Team Lead

\$22 per hour

BONUS - \$1 more per hour if Team Lead possesses DOT Medical Certification.

Qualifications:

Team Lead has broad knowledge of the delivery process, possesses management abilities, and a proven track record of low/no damage to product or customer's homes.

- Team Lead has satisfactory attendance
- Team Lead understands all aspects of delivery operations
- Team Lead can perform luxury appliance deliveries
- Team Lead has a valid driver's license
- Team Lead can manage routes and their team
- Team Lead has at least 6 months of delivery experience
- Team Lead adheres to Agren safe driving policy

Tier 3 - Delivery Senior Lead

\$25 per hour

BONUS - \$1 more per hour if Senior Lead possesses DOT Medical Certification.

Qualifications

Senior Lead has broad knowledge of the delivery process, possesses management abilities, and a proven track record of low/no damage to product or customer's homes.

- Senior Lead has satisfactory attendance
- Senior Lead understands all aspects of delivery operations
- Senior Lead can perform luxury appliance deliveries
- Senior Lead has a valid driver's license
- Senior Lead can manage routes and their team
- Senior Lead adheres to Agren safe driving policy
- Senior Lead has at least 12 months of delivery experience
- Senior Lead can execute all types of deliveries
- Senior Lead displays excellent management skills
- Senior Lead regularly receives phone/video calls and coaches Team Leads through difficult deliveries

Tier 4 - Delivery Senior Lead/Trainer

\$27 per hour

BONUS - \$1 more per hour if Senior Lead possesses DOT Medical Certification.

Qualifications:

Senior Lead/Trainer has broad knowledge of the delivery process, possesses management abilities, and a proven track record of low/no damage to product or customer's homes. Senior Lead/Trainer has excellent attendance, displays initiative, and can handle difficult situations.

- Senior Lead/Trainer has satisfactory attendance
- Senior Lead/Trainer understands all aspects of delivery operations
- Senior Lead/Trainer can perform luxury appliance deliveries
- Senior Lead/Trainer has a valid driver's license
- Senior Lead/Trainer can manage routes and their team
- Senior Lead/Trainer adheres to Agren safe driving policy
- Senior Lead/Trainer has completed 6 months in the Delivery Senior Lead role
- Senior Lead/Trainer can execute all types of deliveries
- Senior Lead/Trainer displays excellent management skills
- Senior Lead/Trainer can effectively train other delivery staff on all aspects of all positions
- Senior Lead/Trainer is familiar with the basic duties of the Logistics Manager and can assist with those duties when necessary



Delivery Team POSITIONS

Whole House Installation Manager

\$62,000 per year

For Senior Team Leads, welcome to your next opportunity.

A Whole House Installation Manager takes our delivery services, and your bank account, to the next level.

Providing exemplary customer service, this position involves the following:

- Manage teams to complete a full kitchen installation in one stop
- Ability to install dishwashers, over the range microwaves, and water lines for refrigerators
- Handle all aspects of deliveries, across all brands
- Work as a champion for the customer, making sure communication is excellent, explaining the process, reviewing the appliances after install, etc.
- Meet all criteria of a Senior Team Lead/Trainer
- Display excellent attendance, which is crucial in this role

Gas Certified Whole House Installation Manager

\$66,560 per year *Based on 40 hour

Take it to the next level, and we will do the same.

Become a State-licensed gas installer and realize the benefits of a true career.

Meet all the criteria of the Whole House Installation Manager, but add the following:

- Become certified by the State of Maine to install/convert gas appliances
 - This is a significant commitment from Agren, at a cost of approximately \$10,000.00, and requires a two-year employment commitment after obtaining the license.
- Convert and install gas ranges and dryers across all brands
- Ensure the safety of all gas installations

^{*}Management and HR make all decisions on tier advances based on job performance. Exceptions may be made regarding requirements for special circumstances.

^{**}Tier status is based on performance. Management and HR have the right to adjust tier status and compensation due to poor performance and not meeting the tier's requirements.

^{***}All positions with tiered pay structures have a max hourly wage of 10% above the top tier pay rate.



GET IN TOUCH

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